

# Charter of Values

At SyBiz SA, we are committed to fostering a culture of excellence, integrity, and responsibility. As a Swiss company specializing in ISO management systems, risk management and the protection of critical infrastructures, we believe that our success and that of our stakeholders is built on three core values: **Quality**, **Respect**, and **Sustainability**. These values guide our actions, decisions, and relationships with our team, customers, partners, and the broader community.

## 1. Quality: The Cornerstone of Success

Quality is not just a past trend; it is the foundation of any successful company and prosperous regional economy. We are dedicated to ensuring that our products and services not only conform to ISO standards and latent requirements but also exceed customer expectations. By maintaining a relentless focus on quality, we ensure that our clients remain ahead of the competition in the long run.

- **Commitment to Excellence:** We continuously improve our processes and systems to deliver superior value.
- **Customer-Centric Approach:** We listen to our customers and anticipate their evolving needs.
- **Innovation:** We embrace innovation to stay ahead in a dynamic market.

## 2. Mutual respect: The Heart of Our Relationships

In a world where mutual respect is sometimes overlooked by influential leaders, we, as a Swiss company, are proud to place it at the center of all our relationships. Respect is the bedrock of trust, collaboration, and long-term partnerships.

- **Internal Respect:** We foster a work environment where every team member feels valued, heard, and empowered.
- **Customer and Partner Respect:** We treat our customers, providers, and partners with dignity, transparency, and fairness.
- **Cultural Sensitivity:** We honor diversity and recognize the unique contributions of every individual.

## 3. Sustainability: Building Lasting Relationships

Sustainability is our commitment to maintaining business relationships over decades. We strive to preserve our collective assets for the long term and take our environmental and social responsibilities seriously.

- **Long-Term Partnerships:** based on trust and mutual respect, we are proud to have developed long-term relationships over 20 years.
- **Environmental Responsibility:** We minimize our environmental footprint and promote sustainable practices in all our activities.
- **Social Impact:** We contribute positively to the communities we serve and ensure our activities align with ethical and social standards.

### Conclusion

At SyBiz SA, our values of **Quality**, **Respect**, and **Sustainability** are not just words; they are the principles that drive our actions and shape our identity. By upholding these values, we aim to create a lasting impact on our clients, partners, and our regional economy, contributing to a prosperous and sustainable future for all.

**SyBiz SA – Shaping the Future with Integrity and Excellence**

